

August 2023

Monthly Marketing Report

2023-2024 Goal Progress

Sessions

95K

Goal: 399,592 (9% increaase)

Hotel Referrals

2K

Goal: 9,191 (50% increase)

Stories Placed

56

Goal: 94



EXECUTIVE SUMMARY

Goal Progress & Highlights

Paid Search

Conversion Rate CTR 10.3% 9.9% Goal: 7% Goal: 10%

- The paid search campaigns had a 21% decrease in spend, resulting in some dips in performance month-over-month. However, year-overyear there was a 16% increase in hotel referrals and a 35% increase in hotel referral conversion rate.
- The click-through-rate improved by 3% month-over-month, despite there being a 19% decrease in overall clicks. The cost-per-click also remained low at \$1.71.

Social Media

Paid Social KPIs

1.44%

CTR

CPC

\$0.38

Goal: 1.25%

Goal: <\$1

Organic Social KPIs

Total Followers

8,562

Goal: 10k

IG Engagement Rate

2.93%

Goal: 3%

Amplification Rate

5.25%

Goal: 5%

- Social advertising shares are up 26% over last month, resulting in 660 total shares. There was also a 5% decrease in cost per share, making it a low \$10.47. The Wine Trolley reel accounted for 338 of these shares.
- Organic shares and engagements were all up month-over-month, as were video views. Some of this can be attributed to the fact that there were seven more posts in August than in July, but we also saw a concentrated amount of this growth attributed to content featuring food and local restaurants.

Public Relations

Stories

56

Goal: 94

Pub Value

Goal: 1.2M+

\$100,297.61

% of Stories with Backlink

26.21%

FAMs (YTD)

Goal: 6-8

- 268 media outlets published the press release about Midweek Break, for a total potential reach of 364,790,015.

- Travel expert and author, Elycia Rubin, promoted Santa Maria Valley as a 'California Getaway,' also promoting Midweek Break on California Live, KNBC, Los Angeles' NBC affiliate.

Goal: 20%

- Two media from a June FAM produced and published multiple stories this month.

Organic Search

Organic Web Visits

#1 Rankings

28,631

56

Goal: 142,357 (5% increase)

- Hotel referrals are up 2% and newsletter signups are up 46% from last year, despite website visits being down.
- The website's #1 keyword rankings increased 33% year-over-year, and we continue to gain keywords in the top 10 and top 3 positions as well.
- New keywords in the top 10 include: santa maria ca wine tasting (now #1 with a sitelink extension; previously #5), and wine country weekend santa ynez (now #8; previously #32).

Email

301

Newsletter Signups

Newsletter Conv. Rate 0.4%

Goal: 0.63%

Avg. Open Rate 55.60%

Goal: 50%+

Click Rate 1.85% **Unsubscribe Rate** 0.35%

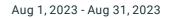
Goal: 2%+

Goal: 2%

- Our email open rate hit nearly 56% in August-one of the highest rates we've seen to date.
- Even with our quarterly list cleanup having happened on August 25, our unsubscribe rate is well under our goal which, in this case, is a good thing.

What's Next?

- In the next month, we'll start implementing content optimizations toward our new California Trip Planning category and keyword rankings. On the paid search side, we'll be restructuring and refreshing our ad campaigns with all new copy and leveraging our website itineraries for those ad landing pages.
- Starting in September, we're kicking off our influencer marketing program witih Justin Walter, who has crossover between a media visit and social media. We've also got two additional PR/media opportunities in September, with Jet Set Jeanette and Pat Pattison's Best of California.
- We'll be promoting the Midweek Break Campaign and \$100 promo through September (this kicked off August 22) to encourage midweek visits to Santa Maria Valley. And, we'll be concepting our first creative branded content series that'll run in October.





WEBSITE OVERVIEW

Website Overview

Website Visits 34,724

-11%

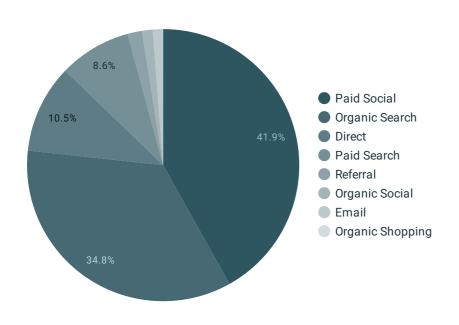
Hotel Referrals
793

--8%

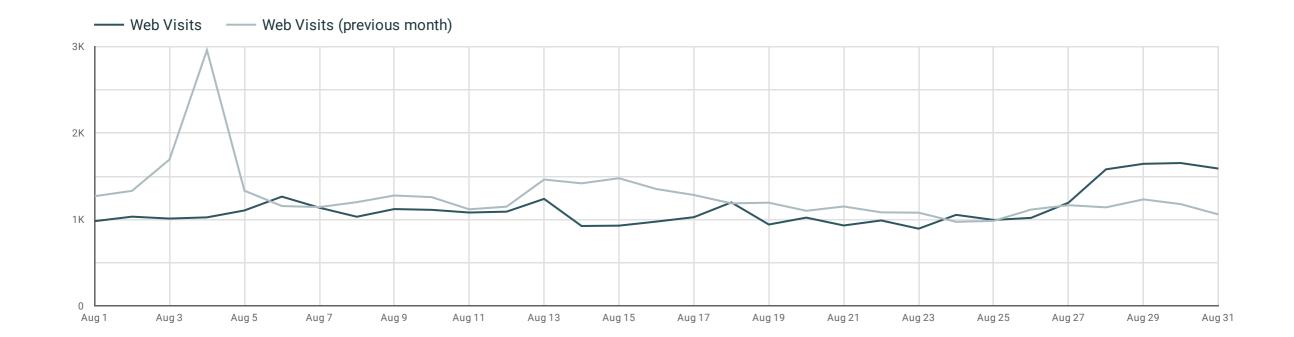
Newsletter Signups 154

\$ 5%

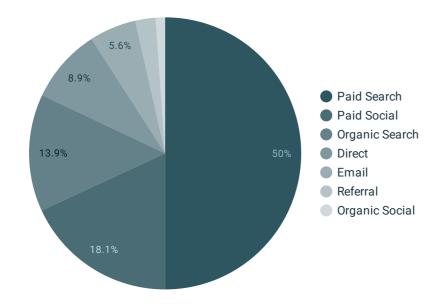
WEB VISITS BY CHANNEL



- Paid social made up 42% of all traffic, with organic search making up nearly 35%.
- Search advertising accounted for 50% of all hotel referrals, and social advertising for 18%.
- The Santa Maria Wine Trolley page was the most viewed page on the site in August, outside of the homepage.
- The decreases seen from last month are due to the large increase in traffic to the website over Fourth of July.



Hotel Referrals by Channel



Top 10 Viewed Pages

Page title	Views •
Santa Maria, CA Hotels, Restaurants, Wine, Things to Do	7,533
Santa Maria Wine Trolley Santa Maria Valley Wine Tours	3,406
Take a Midweek Break in Santa Maria Valley Santa Maria Valley	3,265
Plan Your Trip to Santa Maria, CA California Central Coast Vacations	2,781
Experience Barbecue in Santa Maria Valley, CA	2,465
Santa Maria Attractions What to Do in Santa Maria, CA	2,275
Get on the list Santa Maria Valley	2,252
Traditional Santa Maria Style Barbecue Santa Maria Valley	1,672
Santa Maria Hotels Find Lodging in Santa Maria, CA	1,410
California's Cut: Everything There is to Know About Tri-Tip Santa Maria Valley	1,280



PAID SEARCH

Paid Search KPIs

Spend \$5,077.65

Website Visits 2,975

‡ -17%

Hotel Referrals

Hotel Conv. Rate

395

13.3%

₽ -16%

1 2%

- Hotel referrals are up 16% over last year, despite having a 16% decrease from last month. Additionally, the hotel referral conversion rate remained strong at over 13%.
- Paid search saw a 19% decrease in clicks month-over-month, which correlates with a 21% decrease in spend. However, our CTR remained strong at over 10%.
- Our focus in September and October will be increasing our hotel referrals and maintaining, if not increasing, our CTR.

Ad Engagements

Clicks

2,977

-19%

CPC \$1.71

-2%

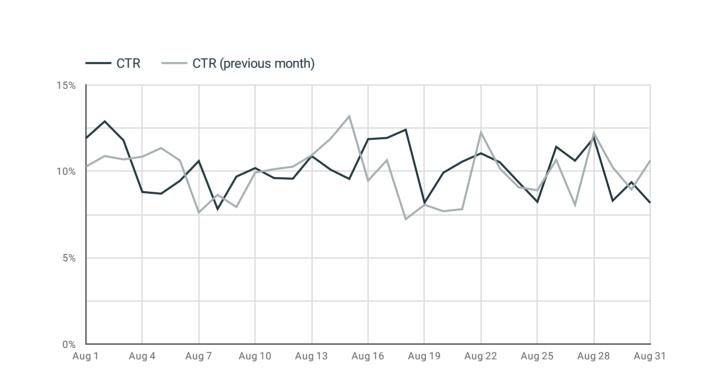
CTR

10.06%

1 3%

Impression (Top) % 90.36%

-2%



KPIs by Campaign

Campaign	Clicks •	% ∆	CTR	% ▲	Conversions	% ▲	Conv. Rate	% ▲
Vacation/Getaway Search - F	1,036	-18.2% 🖡	13.4%	-2.3% 🖡	26	44.4% 1	1.71%	50.7% 🛊
Hotels Search - LA	579	-17.3% 🖡	6.95%	10.1% 🛊	205	-13.1% ₹	29.08%	14.0% 🛊
Vacation/Getaway Search - B	482	-16.5% ₹	13.13%	1.9% 🛊	7	-36.4% ₹	1.27%	2.3% 🛊
Wine Search - F	288	-20.4% •	11.3%	6.3% 🛊	12	500.0% 1	2.81%	420.7%
Hotels Search - F	260	-24.2% 🖡	7.79%	-9.5% 🖡	77	-36.9% ₹	26.69%	-15.2% ₹
Hotels Search - B	190	-16.7% ₹	6.82%	18.3% 🛊	68	-13.9% ₹	25.15%	-11.6% ↓
Wine Search - B	142	-23.2% •	12.17%	-5.9% 🖡	5	25.0% 🛊	2.21%	41.9% 🛊



SOCIAL MEDIA

Social Media KPIs

Organic Social KPIs

Avg. IG Followers

IG Amplification Rate

8,324

4.3%

5.72%

-12.1%

Avg. Engagement Rate (All Networks)

3.11%

IG Engagement Rate

20.9%

3.02%

★ 7.0%

Paid Social KPIs

CTR

1.39%

₽-7%

Shares

660

1 26%

CPC \$0.40

11%

Cost per Share

\$10.47

₽ -5%

- Social advertising shares are up 26% over last month, resulting in 660 total shares. There was also a 5% decrease in cost per share, making it a low \$10.47. The Wine Trolley reel accounted for 338 of these shares.
- Hotel referrals generated by paid social are up 6% over July. The Hotel Referrals Remarketing campaign generated 79 hotel referrals, directly inline with last month. The Wine Trolley reel also generated 19 hotel referrals, which is the most hotel referrals from boosted organic content in August.
- As we continue to focus on making the Reels text overlays more authentic to SMV's tone and voice, we also continue to see growth in video views: 186,772 in August (up 12% from July).
- Amplification Rate was down in August most likely because we posted two fewer posts on Instagram in August compared to July. However, posts that were about food and local restaurants received the most shares and overall engagement, still contributing to the amplification rate. We will continue incorporating these into content planning.
- We posted seven more posts last month than we did in July which contributed to the increase in metrics we're seeing. This is thanks to our collaboration with the PR team in promoting the stories that are placed.
- Other top-performing organic content included the following Reels: Midweek Break Campiagn Kick-Off, Guadalupe Social Club, and Shopping in Orcutt. Together, these Reels and the Swiss Steakhouse Reel below amassed more than 1,800 engagements.

Top-Performing Posts



Wine Trolley Reel **Boosted Organic Content**



Girls Weekend Getaway Reel Boosted Organic Content

Aug 1

Aug 4



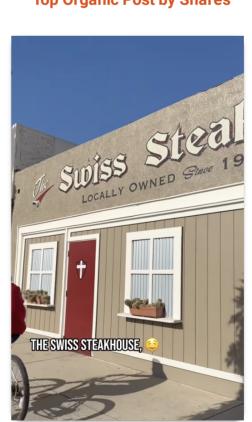
Fun is Elsewhere Reel Hotel Referrals - Remarketing

Top Organic Post by Engagement



The Swiss Steakhouse

Top Organic Post by Shares



The Swiss Steakhouse

Paid Social Engagements

Clicks

17,224

8%

Web Visits 14,522

11%

1 20%

\$6,908.16

On-Platform Engagements

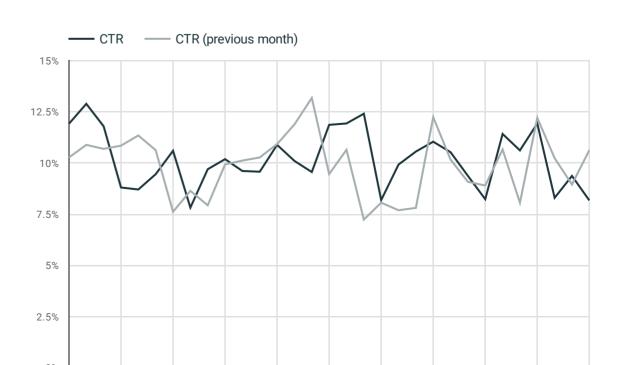
151,534 **1** 4%

143

Newsletter Signups

68 **1**% **Hotel Referrals**

6%



Aug 16

Aug 19

Aug 10 Aug 13



PUBLIC RELATIONS

Public Relations KPIs

Pub Value

\$9,714.06

YTD: \$100,297.61 Goal: 1.2M+

% of Stories with Backlink

48.68%

YTD: 26.21% Goal: 20% Stories Placed by KPS3

31

YTD: 56 Goal: 94

FAMs

0

YTD: 0 Goal: 6-8

- Andrew Harris' June FAM continued to net coverage with three additional segments featuring Presqu'ile, airing on the SoCal Restaurant Show. The show boasts an audience of 38,000 listeners.
- Cori Solomon, who Santa Maria Valley also hosted in June, produced two stories this month, one for her popular travel and lifestyle blog, The Written Palate, and one for Wander with Wonder, a travel and social media site with a total monthly audience of more than 265,000.
- The Midweek Break story was send out via Newswire with pickup by more than 260 outlets including stories in AP News, Yahoo and Street Insider.
- LA Travel Expert and freelance writer, Elycia Rubin, featured Santa Maria Valley as a top road-trip destination from LA. During her "California Live" TV segment, she mentioned the Midweek Break Campaign.

Key Placements

"August 12: Marc Vetri, Holey Grail Donuts, Presqu'ile, Jeanne Kelley"



"Show 538, Preview with Executive Producer & Co-Host Andy Harris"



"Show 538, Presqu'ile Winery, Santa Maria with Tim Wanner, Part One"



"The Gatehouse at Bien Nacido Opens"



"Welcome Back to Cambria Estate Winery"



"Old Town Orcutt Welcomes a New Vibe with Lark + Sparrow"



"Liquid Gravity Brewing Company Opens New Taproom in Old Town Orcutt"



"Weekend Escape in Santa Maria Valley"



"Santa Maria Valley is at It Again-This Time, Paying Travelers to Take a Midweek Break"



"Santa Maria Valley is at It Again-This Time, Paying Travelers to Take a Midweek Break"



"Golden State Getaways!"



"Discover Central Coast Coffee and Tea at Dewlson Family Farm"







ORGANIC SEARCH

Organic Search KPIs

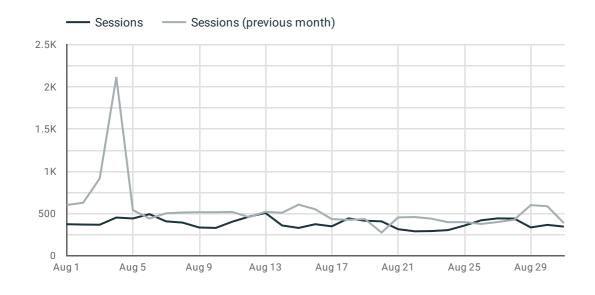
Website Visits **12,066 ₹ -28%**

Hotel Referrals
110

-20%

#1 Rankings **56**

14%



- Total organic search sessions are down 28%, primarily due to the large increase in visitors to the website over Fourth of July. Additionally, we are still seeing a decline in visitors landing on the homepage and events pages.
- -- The decline in visitors to the homepage is a result of users searching for santa maria and related terms 20% less than they were last year, and 12% less than they were last month.
- Hotel referrals are up 3% over last year, with newsletter signups up 2%, despite there being decreases from last month.
- The website's #1 keyword rankings increased 14% year-overyear and were maintained from last month.
- New keywords in the top three include: California wine weekend getaway, #3 (up from #5); Santa barbara wine regions, #1 with featured snippet (up from #5); Santa maria style barbecue, #1 with featured snippet and PAA SERP feature.

Website Engagements Newsletter Signups

40

Newsletter Conv. Rate

0.33%

\$ 35%

Hotel Referral Conv. Rate

0.91%

10%

Keyword Rankings

KW's in Top 20

191

1 2%

KW's in Top 10

162

1%

KW's in Top 3

97

-4%

CALIFORNIA TRIP PLANNING KEYWORDS

KW's in Top 10

KW's in Top 3

0%

0%

BRANDED KEYWORDS

#1 Rankings

52 30%

KW's in Top 3 **74 a** 35% WINE KEYWORDS

1 2%

KW's in Top 10

106

68 \$ 39%

KW's in Top 3

New Keywords in the Top 3

Keyword	Position •	Previous position
river bench winery	2	4
santa maria valley and los alamos wine trail	2	9
strawberry cheesecake wine pairing	3	4
presqu'ile winery	3	5
cambria winery	3	4
presquile winery	3	8
presqu'ile wine	3	4



EMAIL MARKETING

Tourism Email KPIs

Avg. Open Rate **55.93%**

1.2%

Click Rate 1.67%

Email Signup Conv. Rate

0.44%

18%

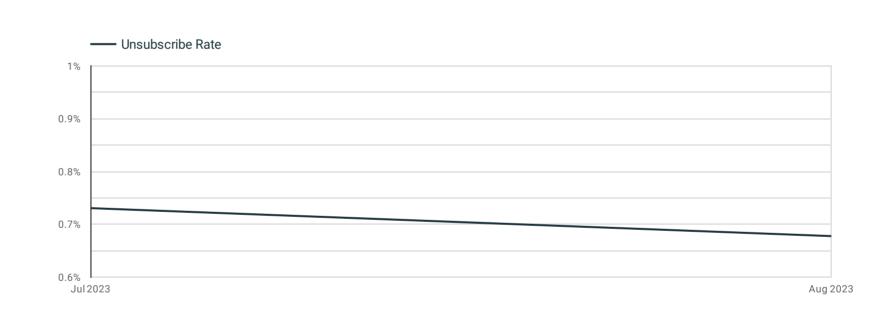
- Our email open rate hit nearly 56% in August-one of the highest rates we've seen to date.
- Our average click-through-rate also exceeds industry benchmarks, consistently at 1.5 2%.
- Even with our quarterly list cleanup having happened on August 25, our unsubscribe rate is well below our 2% goal which, in this case, is a good thing.

Unsubscribes YTD

Unsubscribe Rate

0.35%

-19%



Santa Maria



Wineries & Butterflies: An Unlikely but Amusing Pairing

Rovology recently featured Santa Maria Valley in this article by Judy Karnia, exploring the wonderful possibilities an excursion to Santa Maria Valley has to offer: award-winning varietals, exhilarating views, binge-worthy food, and more. Plus, the thousands of monarch butterflies that visit us every year make a trip to Santa Maria Valley sound like an easy choice to make.

Santa Maria



Relax. Recharge. Repay yourself.

Need a break? Don't want to wait for a weekend? Well, we have news for you!

As a thank-you for being a loyal subscriber, we're offering you early access to an upcoming promotion before we open it up to the general public next week:

Take a Midweek Break in Santa Maria Valley and we'll give you \$100 to spend while you're here.

Email & Web Engagements

Subscribers 9,297

Hotel Referrals

Clicked 321

17%

•

223

Sessions

34

★ 70%

-51%

Check it out